**Synplex**

Synplex is a proven process that enables organisations to make breakthroughs in complex situations with multiple stakeholders, such as strategic and organisational transformation, and addressing major challenges. In the context of managing complex projects it can be used up-front to ensure the project scope is clearly defined and understood, significantly reducing downstream risk.

Synplex uses a combination of facilitated group techniques and supporting software. The process can help you to discover and apply more of the knowledge and experience already embedded within your organisation, avoiding reliance on external consultants. It does this by providing the means to change mental models and to clear the associated barriers that are preventing progress.

The Influence Mapping workshop allows a complete picture of the complex issue to be developed, utilising the diverse perspectives of the participants. A shared understanding is developed of the fundamental factors affecting performance; the participants end up “on the same page”.

The optional Solution Design workshop builds on this to create a realistic high-level plan to make the necessary breakthroughs in key areas. The process embeds commitment, giving high confidence that the plan will follow through into successful implementation.
Comments on the process from clients:

Charles Cuddington, Chief Commercial Officer - Large Engines, *Rolls-Royce plc*:

"It would have been difficult to achieve a successful outcome without such a highly focused and expertly facilitated process."

Rear Admiral Ian Tibbitt, *Royal Navy*:

“Complexity Solutions’ decision support tool allowed us to effectively turn an aspirational concept into a deliverable process and organisational construct in just a few days.”

UK Ministry of Defence internal assessment report:

“The process appears to be sufficiently flexible to deal with a myriad of complex issues and problem types...It appears ideally suited to support any future ... restructuring work.”

Ann Barnes, Deputy Chief Executive, *Stockport Foundation Trust*

“I found both the process and the delivery of the workshops, high quality with tangible outcomes. I would, and have, recommended the methodology to colleagues faced with resolving complex problems with multiple stakeholders.”

The Synplex process has been developed by Complexity Solutions Inc. of Canada, and applied successfully over many years in a wide range of challenging situations in both public and private sector organisations.